



For office use only.  
 Item Condition: Good / Dirty / Damaged  
 Date Received:  
 Return to inventory: Yes / No  
 Signed:

### Amazon Exchange Request Form

Exchanges are processed as new orders and are **accepted within 30 days of original purchase**. Harness must be received in new and resaleable condition, free of dirt/debris/and fur. You are responsible for shipping product to Blue-9 Pet Products. We will receive your harness and process a new shipment within 3 business days, pending the requested item being in stock. Please double check your dog's girth measurements against our sizing chart to ensure proper sizing.

Please complete all sections of the form below so we can promptly process your request.

Reason Code*	Item Name	Qty.
Reason codes* <b>01</b> Too Small / <b>02</b> Too Large / <b>03</b> Defective		

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Harness Size and Color Requesting: \_\_\_\_\_

Email: \_\_\_\_\_ Complete Ship-to Address: \_\_\_\_\_

1. Complete the section above.
2. **Enclose this form** with the item(s) you're returning and please include proof of purchase/ receipt.

\*Ship your package by UPS, FedEx, or USPS Insured Mail. Please retain your tracking number to confirm delivery. Return postage is the responsibility of the customer. We recommend using a shipping method with a tracking number. Blue-9 is not responsible for lost, damaged, or stolen packages. Once we receive your return, Blue-9 will issue new order within two business days.



**Questions?** Call us 563-293-5999 Mon – Fri 8am – 5pm CST  
 Or email us [customerservice@blue-9.com](mailto:customerservice@blue-9.com)

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