

For office use only.
Item Condition: Good / Dirty / Damaged
Date Received:
Return to inventory: Yes / No
Signed:



BLUE-9
Pet Products
www.blue-9.com

Chew Warranty

Blue-9 understands that dogs chew on everything! Most of the time it happens in a short time when you're not looking. In the event your dog chews on their harness rendering it unusable, we'd like to provide a chew warranty offer. Our Chew Warranty is available for customers who report and return chew damaged harnesses within 90 days of purchase. Pending receipt of the damaged harness, Blue-9 will email you with a promotion code for a 50% savings on the purchase of a replacement harness. All postage costs are the responsibility of the customer.

What do we do with all the old harnesses? Good question! We will repair all the chewed harnesses into working order and donate to dog shelters across the country to be used again.

Questions? Send us an email: customerservice@blue-9.com

Please complete all sections of the form below so we can promptly process your request.

Name: _____ Order Number (or proof of purchase): _____

Email: _____ Phone Number: _____

What happened?! – We love hearing stories of mischievous dogs! Tell us the story and maybe even email us a picture of your dog (who doesn't love getting emails of cute pups?):

*Ship your chewed harness by UPS, FedEx, or USPS Insured Mail. Please retain your tracking number to confirm delivery. Return postage is the responsibility of the customer. We recommend using a shipping method with a tracking number. Blue-9 is not responsible for lost, damaged, or stolen packages. Once we receive your chewed harness, Blue-9 will email you a promo code valid for 50% off a new Balance Harness® within 1-2 business days of receipt.

Blue-9 Pet Products Chew Policy:

1. Complete the section above.
2. **Enclose this form** with the item(s) you're returning
3. **Include proof of purchase**
4. Words of wisdom: Don't leave the harness on your dog if it's not in use. The Balance Harness® is NOT a collar. Most problems (CHEWMAGGEDONS) happen when the harness is left on the dog while being left alone. Don't do it! Your dog will thank you!



Questions? Call us 563-293-5999 Mon – Fri 8am – 5pm CST
Or email us customerservice@blue-9.com

Blue-9 Pet Products
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