

FAQ Nautilus

Q: What is the difference between the round housing and square housing?

A: The difference is how the corner of your shower is, whether the corner is rounded or squared. (The unit will fit in either one, but may not be a totally seamless look and require more caulking.)

Q: Can we order a custom width?

A: We only offer 3 widths: 36", 48", and 60". Custom widths aren't necessary because it's very easy to cut the top and bottom rails to the exact measurements you need.

Q: Our shower is round, not straight across. Can we use the Nautilus Retractable Shower Door for that application?

A: Unfortunately not. The Nautilus is designed to pull straight across and must be level in order for the door to operate properly.

Q: The screen of my shower door is damaged. Can I buy a replacement?

A: Yes, you can. We need to know the measurement of the canister from plastic cap to plastic cap, and the width of the opening, along with color and if it's square or round. Pricing will depend on the size screen needed.

Q: What is the Nautilus Retractable Shower Door made of?

A: The housing, "J" channel, side rail, handle, and upper and lower tracks are a powder coated aluminum. The screen is a non-porous, antimicrobial polyester, and the wiper blade is antimicrobial vinyl.

Q: How difficult is it to install the Nautilus Retractable Shower Door?

A: Most homeowners have no problem with installation, which should take around 20 minutes. If you have any problems with installation, you can view our installation video at <https://www.youtube.com/watch?v=GNuDiTtLYyM>, or call to speak with a technician.

Q: What are the dimensions of the major components?

A: The canister is approximately 2 ¼" wide, and sticks out approximately 5". The side rail and upper and lower tracks are approximately 1 ¼" wide.

Q: Do you accept returns?

A: We do not accept returns or exchanges for the Nautilus Retractable Shower door, as it is a custom item.