

## FAQ SportScreen

**Q:** What measurements do I need to take to get the correct size ordered?

**A:** The measurements needed are the height of the opening itself (the daylight opening of the back door, from the floor to the top of the gate), and wall-to-wall measurement (not the width of the opening – take a measurement at the top and the bottom and use the smallest measurement).

**Q:** What are the maximum dimensions for the SportScreen?

**A:** 102" wide by 115" tall. We may be able to build larger, but call to speak with the technician to verify specifics, and for pricing.

**Q:** Is the screen material locked into the side rails?

**A:** No, the screen (or mesh) is free-floating in the side rails, and not locked into it. This is to help prevent damage to the screen in the event something impacts it.

**Q:** Where does the SportScreen mount?

**A:** It mounts between the back and any drop down bed that is in the unit, from floor to ceiling. Ensure there is enough room along the side walls to mount a 2" L-channel bracket. (Look for any outlets or switches that may interfere.)

**Q:** What is the measurement of the canister?

**A:** The canister is 3"x3" (which mounts to the ceiling) and the rails are 1 ¼"x 2 ¼" (which mount along the side wall).

**Q:** The screen of my SportScreen is damaged. Can I buy a replacement?

**A:** Yes, you can. We need to know the measurement of the canister from plastic cap to plastic cap, and the height of the opening. Pricing will depend on the size screen needed. You can replace the screen yourself, calling the technician for help, or you can ship the unit to us, and we can replace it in our shop. Either option requires a call to customer service for pricing and time frames.

**Q:** What is the SportScreen made of?

**A:** The housing and pull bar are a powder coated aluminum, and the rails are a powder coated steel. The screen is a strong, stiffened fiberglass mesh.

**Q:** How difficult is it to install the SportScreen?

**A:** Most owners have no problem with installation, which should take around 30 minutes. If you have any problems with installation, you can view our installation video at <https://www.youtube.com/watch?v=Rt70DVXDG2E>, or call to speak with a technician.

**Q:** Is the screen available in different colors?

**A:** The screen is only available in a charcoal/black color.

**Q:** Do you accept returns?

**A:** We do not accept returns for the SportScreen, as it is a custom item. Please make sure the measurements are correct, or call technical support with any questions.

**Q:** What is a "dove tail"?

**A:** This usually refers to the last few feet of the rear end sloping down to the ramp.

**Q:** What is the warranty on the SportScreen?

**A:** There is a 1 Year Limited Warranty.