

Kustom Key Warranty

You can feel confident that by purchasing Prograde products, you have selected the best quality product, backed by the best customer service available. Your Prograde product comes with a limited lifetime mechanical warranty and a one (1) year finish warranty.

For any Prograde products purchased, Kustom Key warrants the finish shall be free from defects in material and workmanship from tarnishing, flaking, and discoloring for one (1) year from the date of purchase. This warranty does not cover scratches, abrasions, deterioration due to the use of paints, solvents or other chemicals, as well as abuse or misuse.

Our Limited Lifetime Warranty covers defects in materials and workmanship for the practical lifetime of Prograde brand products manufactured by Kustom Key or our affiliates. Only original, unaltered, and unmodified materials and workmanship are covered by this policy. This limited lifetime warranty does not cover damage caused by normal wear and tear, improper care, misuse, accident, neglect, or the natural breakdown of materials over time.

If any of your Prograde products require warranty support, please call us at 1-800-537-5397.

