



Triple P International Pty Ltd

Privacy Notice

Online Applications to attend Triple P Training Courses

Triple P International Pty Ltd (TPI) is committed to protecting your privacy. We are providing you with this Privacy Notice, to tell you about the information we collect from you when you apply through our website to attend a Triple P training and/or accreditation course.

Please select the link to the country/region where you live, so that we can direct you to the appropriate Privacy Notice.

- [Australia](#)
- [United States](#)
- [Canada](#)
- [UK & EU](#)
- [New Zealand](#)
- [All Other Countries](#)



Privacy Notice Australia

Who are we?

TPI is an Australian company registered at PO Box 1300, Milton, QLD, 4064, Australia.

TPI and its related bodies corporate comprise the Triple P Group, a group of companies that are responsible for disseminating the Triple P-Positive Parenting Program® ("Triple P") throughout the world. Triple P is a parenting and family support strategy developed by Professor Matthew Sanders and colleagues at The University of Queensland in Brisbane, Australia. Triple P aims to prevent severe behavioural, emotional and developmental problems in children by enhancing the knowledge, skills, and confidence of parents and is designed for use by a variety of health, education and social care professionals.

TPI is the data controller with respect to the information collected through the online application to attend a Triple P course. That means TPI makes the decisions regarding how and why your personal data is processed.

If you have any enquiries about our use of your personal data, please contact our Data Protection Officer. You can contact TPI or the Data Protection Officer by post at the above address or by email at dpo@triplep.net. Where possible, we ask that correspondence be sent by email.

What personal data do we collect & why?

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- 1) Your name;
- 2) Your phone number;
- 3) Your email address;
- 4) The country where you live;
- 5) The organisation you work for; and
- 6) Any additional information you want to provide.

We will use your information for the purpose of registering you to attend the course. You will be sent an email with a registration form and other relevant documents, including another Privacy Notice that will explain how we will use the data collected through the registration form. If the course you applied for does not go ahead, we will use your personal data to liaise with you regarding rescheduling options.

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Privacy Notice Australia

What do we do with your information?

TPI is doing its utmost to protect your information and has put robust security mechanisms in place for the transfer and storage of your data. Your information will be stored on the Amazon server in United States and will be encrypted in transit.

You will automatically be sent information relevant to the course you have applied to attend, but we will not use your personal information to make any automated decisions that might affect you.

Do you share my information with other organisations?

Your information will always remain confidential. TPI will not sell, rent or license your information. Other than for the purposes of the storage of the data, the personal data collected through the website is not shared with any other party. Please note however that at the moment, various companies within the Triple P Group have access to the location where your personal data is stored.

How long do we keep your information for?

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Privacy Notice UK & EU

TPI is committed to protecting your privacy. As we are collecting your personal data, we are legally required by the General Data Protection Regulation¹ to provide you with information about who we are, why we are collecting your data, how we will use your data and about the rights you have with respect to your data.

Who are we?

TPI is an international company located outside of the EU. TPI is registered at PO Box 1300, Milton, QLD, 4064, Australia.

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¹ (Regulation (EU) 2016/679)



Privacy Notice UK & EU

explain how we will use the data collected through the registration form. If the course you applied for does not go ahead, we will use your personal data to liaise with you regarding rescheduling options.

The legal basis of our holding your personal data and using it in this way, is your consent. You have provided your consent by completing the online form. You can withdraw your consent at any time by contacting our Data Protection Officer.

What do we do with your information?

TPI is doing its utmost to protect your information and has put robust security mechanisms in place for the transfer and storage of your data.

The EU Commission may make Adequacy Decisions, when it recognises that a country outside of the EU has an adequate level of data protection. There is not an Adequacy Decision in respect to Australia, but there is an Adequacy Decision with respect to the United States. Your information will be stored on the Amazon server in the United States and will be encrypted in transit.

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Your rights over your information

By law you can ask us what information we hold about you. If the information we hold is not accurate, you can ask us to correct it. You can also ask for your personal data to be erased, for us to give you a copy of the information or for us to stop using all or part of your information.



Privacy Notice UK & EU

Your right to complain

If you have a complaint about our use of your information, you can contact the Information Commissioner's Office via their website at <https://ico.org.uk/make-a-complaint/your-personal-information-concerns/> or write to them at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
United Kingdom
SK9 5AF

If you register for any of our courses in the UK or in Ireland

At the time you register to attend one of the courses in the UK or Ireland, we will ask you to provide us with further personal data and will give you another Privacy Notice that will explain why we are collecting that additional data.

In addition to collecting your personal data, we will also ask you to provide the name and telephone number for an emergency contact person. That data will be held by Triple P UK Ltd (TPUK) until the course has been delivered. TPUK will only ever use that data if there is an emergency situation and you need the assistance of your emergency contact.



Privacy Notice New Zealand

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